



QQI AWARD

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5N0690



15 Credits

Communications

Level 5

What is Communications?

Communications is a mandatory module. Communication skills are key to being an effective healthcare worker, in this module, learners can expect to garner a broad understanding of the mechanics of communication, how to adapt their approaches and learn how to best to engage with others. The module also examines the barriers to communications and how we can effectively overcome such issues by being aware of different approaches. This module can also form part of the major award:

- Level 5 Nursing Studies 5M4349

Who should do this module?

Communications is suited to those who are new to their role or wish to gain a valuable qualification and find a job in this sector.

This module will provide you with the relevant knowledge, skill and competence to communicate verbally and nonverbally in standard everyday tasks and in work-related tasks, operating independently while under general direction.



Programme Contents

- Issues with Communication and ICT
- Workplace Legislation
- Non-verbal and Visual Communication
- Formal Communications
- Listening Skills
- Reading Techniques
- Critiquing Complex Written Material
- Research
- Writing Skills
- Communication Styles and Techniques
- Communications Technology

Contact us



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Course Delivery - You have 3 options;

Self-Paced - You can start today

- Enjoy one to one Trainer support through Zoom, choose whether to have your learner pack posted to your home - (€25 optional if opting for the printed pack).
3 x 30 minute check-in / progress sessions with your trainer.

Blended - Learn with a group online

- Each module is delivered over 7 weeks through a blend of hour long online self directed learning and live Zoom sessions. Your learner pack is posted to your home.

Classroom - Traditional location-based training

- Have the course run at your organisation, book a local training room or attend one of our public courses. Each module is delivered in 3 hour sessions over a period of 7/8 weeks. We can tailor the sessions to your organisational requirements.

Entry Requirements

Applicants who hold a Level 4 Certificate / Leaving Certificate (or equivalent) or who have relevant life experience are eligible to apply for this module. Please provide details and attach a copy of either a current CV or Certificate. Learners must reside in Ireland.

Assessment and Certification

Communications is assessed through the submission of a portfolio or collection of work and a skills demonstration. Upon successful completion, this module leads to a Level 5 minor award on the National Framework of Qualifications.

Career and Progression Opportunities

The successful completion of this module as part of a major award will allow students to pursue a career in healthcare supervisory management. Students who successfully complete this module may use their credits towards completing a higher level of study in the areas of Health and Social Care. If completed as part of a major award, students can use the Certificate as the basis for entry into selected courses in Third Level Colleges and Universities.



Interested?

Feel free to call or e-mail us!

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